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## Implementing Cisco Collaboration Application v1.0 (300-085)

**Exam Description:** The Implementing Cisco Collaboration Applications (CAPPS) exam is a 75 minute 55-65 question assessment that tests candidates on the integration options of Cisco Unified IM and Presence, Cisco Unity Express, Cisco Unity Connection, Cisco Prime Collaboration, and Cisco TelePresence Management Suite in a Cisco Unified Collaboration solution. It covers voice messaging deployment scenarios, Cisco Unified IM and Presence features, and the implementation of Cisco Jabber. The exam also covers Cisco Prime Collaboration features and the role of Cisco TelePresence Management Suite in a Cisco Unified Collaboration solution.

The following topics are general guidelines for the content likely to be included on the exam. However, other related topics may also appear on any specific delivery of the exam. In order to better reflect the contents of the exam and for clarity purposes, the guidelines below may change at any time without notice.

- 15%**    **1.0**    **TMS**
  - 1.1    Describe the Operation of TMS management and functions (conference control center, reporting, etc.)
  - 1.2    Use TMS to setup and establish calls
  
- 14%**    **2.0**    **Provisioning (TMS)**
  - 2.1    Understand system components for provisioning
  - 2.2    Configure the VCS and TMS to enable provisioning
  
- 18%**    **3.0**    **Cisco Jabber**
  - 3.1    Configure Cisco Jabber on UCM/Presence
  - 3.2    Configure UDS for Cisco Jabber
  - 3.3    Configure VCS Control and TMS for Cisco Jabber Video for TelePresence and other Cisco Jabber clients for collaboration edge deployments
  - 3.4    Explain how Presence works and its role with VCS or Expressway
  - 3.5    Configure BFCP (desktop sharing)
  
- 25%**    **4.0**    **Configure Cisco Unity Connection**
  - 4.1    Integrate Cisco Unity Connection and Cisco Unified Communications Manager
  - 4.2    Configure Cisco Unity Connection system settings
  - 4.3    Describe call management options
  - 4.4    Configure call routing options
  - 4.5    Configure Cisco Unity Connection partitions and search spaces
  - 4.6    Configure account policies, subscriber classes of service, and subscriber templates
  - 4.7    Import user accounts into Cisco Unity Connection
  - 4.8    Configure Cisco Unity Connection video features
  - 4.9    Troubleshoot Cisco Unity Connection

- 10%**    **5.0**    **Configure Cisco Unity Express Using the GUI**
  - 5.1    Integrate Cisco Unity Express and Cisco Unified Communications Manager Express
  - 5.2    Configure Cisco Unity Express system settings
  - 5.3    Configure call routing options
  - 5.4    Configure auto attendant
  - 5.5    Configure account policies, subscriber classes of service, and subscriber templates
  - 5.6    Import user accounts into Cisco Unity Express from Cisco Unified Communications Manager Express
  - 5.7    Troubleshoot Cisco Unity Express
  
- 18%**    **6.0**    **Implement IM and Presence Solution**
  - 6.1    Describe the function and operation of Cisco Unified IM and Presence
  - 6.2    Describe Cisco Unified IM and Presence solution components
  - 6.3    Describe the Cisco Unified IM and Presence solution communication flows
  - 6.4    Configure Cisco Unified Communications Manager for integration with Cisco Unified IM and Presence
  - 6.5    Troubleshoot Cisco Unified IM and Presence